CPTP Training Coordinator Webinar

April 5, 2016

- A. CPTP Professional Development Webinars: The Success Series
 - 3rd Thursday of each month
 - Only 500 people can register at one time
 - More information on the web: http://www.civilservice.louisiana.gov/Divisions/Training/Cur rentProjects/CurrentProjects.aspx
- B. Training Coordinator Summit survey results
 - Top topics:
 - Tracking MTRs
 - Understanding MTRs
 - The Spreadsheet
 - LEO Admin Training/Reports
 - Communication strategies
 - Instructional Design
 - Top 3 will be combined into an omnibus morning session
 - Two afternoon breakout sessions:
 - Instructional Design
 - Franklin Covey's 5 Choices to Extraordinary Productivity course
 - Location overwhelmingly: BR
 - NO & Alex 2nd & 3rd choices
 - 36% can't travel at all; remainder can travel up to 2 hours
 - Hopeful to be able to put on road
 - Other Benefits: Networking
 - Coming in Fall 2016

- Info from LEO Admin Team
 - There are ILT courses that cover those topics but those are not always well attended
 - Prebook if you want to retake the course
 - Some topics are being put into elearning modules

C. Effective Performance Evaluation course

- Course covers where PES Program stops
- Combination of 3 previously taught courses:
 - Conducting Effective Performance Reviews
 - Writing Performance Expectations
 - Clarifying Performance Expectations
- New participant manual

D. Infographics

- New graphic way to present information
- Picture learning tool
- Example: the new infographic that appears when selecting the Training Requirement tile on the CPTP website
- Online classes and classes at library available to learn to create these

E. Updates

- Statewide Competency Model
 - Now in Lafayette and Lake Charles
 - Over 900 respondents
 - More information on the web: <u>http://www.civilservice.louisiana.gov/Divisions/Training/CurrentProjects/CurrentProjects.aspx</u>

- Course Catalog Refresh
 - Employees can enroll same day a class is put in LEO
 - TCs cannot enroll people into classes until they update and refresh their course catalog
 - LaGov TC Overview >LaGov Learners
 >Refresh Course Catalog > Execute
 - Non LaGov: must wait overnight; no refresh option
- F. New Course Release Teams 2 WBT
 - Teams 1 and Teams 2 now web-based
 - Teams 2 is now available
 - Covers personality preferences
 - Teams 3 will remain ILT with Teams 1 & 2 as prerequisites and no test

Next webinar is Tuesday, May 3, 2016.