

## SUPERVISOR GROUP 1 PROGRAM

### REQUIRED COURSES

#### **Choose 1:**

- Ethical Behavior in the Workplace (1 Day)
- Building Trust - WBT

#### **Choose 1:**

- Managing and Improving Work Processes (1 Day)
- Supervisor's Toolbox: Managing and Improving Work Processes - WBT

#### **All of the following:**

- Change Management - WBT
- Communicating Top Down Messages - WBT
- Emotional Intelligence I - WBT
- Inspirational Leadership - WBT
- Situational Leadership I - WBT

**Once all these courses have been completed participants must take the Supervisor Group 1 Capstone Course.**

### ELECTIVE COURSES

#### **Must select one of the following courses:**

- Conflict Management - WBT
- Delegating Effectively - WBT
- Developing Effective Teams I - WBT