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DATE: March 6, 2015

TO: Heads of State Agencies and Human Resources Directors

SUBJECT: SCS Website Update: New Job Seekers' Homepage

State Civil Service is pleased to announce that effective March 16, 2015, a new job seekers' landing page will be launched at www.jobs.la.gov. The new portal for applicants was created in order to assist applicants with accessing information regarding testing and applying for State classified jobs. By moving this information to its own page and organizing it according to the job seekers' purpose for visiting the site, we strive to reduce the confusion caused in the past by having this information on the main Civil Service website where applicants were often distracted and misdirected to information they did not need.

The new landing page is more streamlined and attractive, using graphics to guide applicants and relay information which in the past was buried in pages of extensive text. In addition, we have added a number of aids such as a first-time user guide and FAQs categorized by topic to readily provide applicants the information they need. In designing the new page, we incorporated comments received during focus group meetings with appointing authorities and human resources directors as well as suggestions garnered from applicants through the use of a feedback survey posted on our website and current job opportunities pages.

As of March 16, you will no longer see links to Job Seeker Resources on the State Civil Service website homepage. These links will be replaced by the prominent Find a Job icon shown here.



By clicking on this icon, applicants will be directed to the new landing page which we believe will result in a better experience for them in their search for State employment.

Please join us in spreading the word about this new feature. If you have any questions, you may contact Joan Haase, HR Assistant Division Administrator in the Staffing Division at (225) 342-8550 or joan.Haase@la.gov.

Sincerely,

s/Shannon S. Templet
Director