

SAP Learning Solution/ Pathlore Transition

Presented by The Department of
State Civil Service
June 1, 2011



Welcome / Agenda

- 9:00 a.m. **Agenda Review**
- 9:15 a.m. **Meeting Introduction**
- 9:30 a.m. **What are the benefits of LSO?**
- 9:40 a.m. **How will LSO will change the existing environment?**
- 10:00 a.m. **LSO Overview**
- 10:15 a.m. **Panel Q and A**
- 10:45 a.m. **Review and Close**

Introduction

- Blended Learning Approach
- Why LSO?
- LSO Pilot – What can you expect?
- Channels of communication

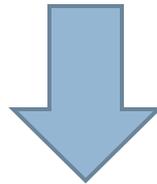
The Benefits of SAP Learning Solution

- Real Time Course Availability
- Direct Scheduling
- CPTP's Ability to Track Agency Needs
- Employee Self Service
- Reporting

Pathlore vs. LSO – What is Changing?

Current Process:

- ❑ Paper driven manual system
- ❑ All registrations and approvals are mailed or faxed.



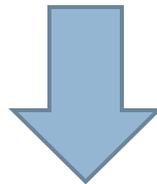
New Process:

- ❑ Electronic System
- ❑ Registration is entered electronically
- ❑ Instant notification, ability to maintain a fully automated process

Pathlore vs. LSO – What is Changing?

Current Access to Records:

- ❑ Limited access
- ❑ Heavy reliance on CPTP staff for transcripts / history



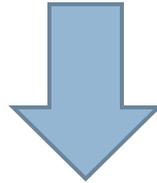
Access to Records in LSO:

- ❑ Student (If allowed by agency)
- ❑ Supervisor
- ❑ Agency Coordinator

Pathlore vs. LSO – What is Changing?

Present Proof of Class Completion:

- Paper certificates printed for students



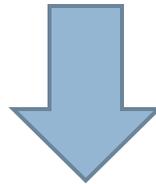
New Process in LSO:

- Access to records and transcripts eliminates the need for paper certificates

Pathlore vs. LSO – What is Changing?

Current Reporting Capability:

- ❑ Limited access
- ❑ Heavy reliance on CPTP staff for reports



Reporting Capability in LSO:

- ❑ Agencies will have the ability to run a range of reports on data needs

Tentative Project Calendar

- **June – July** – Gathering agency info; agencies identify who will be working in LSO
- **August 1st** – Agencies turn in Training Coordinator list to Civil Service
- **Mid October - November** – LSO training begins – all Coordinators begin learning how to use the system
- **November** – LSO launch – Coordinators begin entry into the system

Q & A Panel

SAP LSO Project Team



What to expect in the future:

- Email communication and project updates
- Training Liaison / Coordinator meetings as needed
- Deliverable requests as needed
- Individual agency meetings as needed
- Training plan rollout and implementation

Tentative Project Calendar - Recap

- **June – July** – Gathering agency info; agencies identify who will be working in LSO
- **August 1st** – Agencies turn in Training Coordinator list to Civil Service
- **October** – LSO training begins – all Coordinators begin learning how to use the system
- **November** – LSO launch – Coordinators begin entry into the system

CPTP Website Communication

We encourage you to submit questions to our CPTP LSO Project Website. All questions will be answered and posted for review.



The screenshot shows a web browser window displaying the Louisiana Department of State Civil Service website. The browser's address bar shows the URL "Louisiana Department of Civil Service". The website header features the Louisiana Department of State Civil Service logo and the tagline "Partnering for a Better Louisiana". Below the header, there are three images: a building, a woman on a phone, and a tall building. A navigation menu includes "HOME", "ABOUT CIVIL SERVICE", "PUBLICATIONS & NOTIFICATIONS", and "SEARCH". The main content area is titled "CPTP Learning Solution Project Forum" and contains a welcome message, a "Project Announcements" section, and a "FAQs" section. A "QUICK LINKS" sidebar on the right lists various resources such as "CPTP Home Page", "Class Information", "Class Schedules", "Computer Based Training", "Management Development Certification", "Registration and Forms", "For Coordinators", "About CPTP", "Staff", and "Workforce Planning Resources".

LOUISIANA DEPARTMENT OF STATE
CIVIL SERVICE

HOME | ABOUT CIVIL SERVICE | PUBLICATIONS & NOTIFICATIONS | SEARCH

Partnering for a Better Louisiana

CPTP Learning Solution Project Forum

Welcome to the Comprehensive Public Training Program's Learning Solution Project Forum. Through this forum, CPTP will communicate with Agency Training Liaisons on the transition to the LaGov Learning Solutions System. Liaisons are encouraged to email any comments and questions regarding this project to the DSCS LSO Coordinator at CPTPLSO.Coordinator@La.Gov. Questions will be routinely answered and posted under the FAQ section of this forum.

Project Announcements

Official letters were sent to all agencies from Shannon Templet, Civil Service Director, requesting a designated Training Liaison. Designated Training Liaisons will attend an all agency training meeting on June 1, 2011. More information to follow.

FAQs

As questions about the project arise, they will be posted here for

QUICK LINKS

- [CPTP Home Page](#)
- [Class Information](#)
- [Class Schedules](#)
- [Computer Based Training](#)
- [Management Development Certification](#)
- [Registration and Forms](#)
- [For Coordinators](#)
- [About CPTP](#)
- [Staff](#)
- [Workforce Planning Resources](#)

Questions???

