# CPTP Training Coordinator Webinar May 4, 2021

## **Updates**

#### ILT

- Conflict Management Virtual Course
  - Being offered starting in June
    - Virtual platform
    - Contents the same
    - 2-hour session
    - Same qual as in-person Conflict Management
  - Will be available to book in LEO starting later this month
  - o General Circular for Conflict Management coming soon
  - Class size will be reduced to 16

#### **WBT**

- Release 2<sup>nd</sup> course of the State 9 Competency Series on Friday
  - o Results Oriented (LEO Title: SCS Competency Results Oriented)

### **TC Mailbag**

Q: I did not get a link to the virtual class I am scheduled to attend that starts in a few minutes. What do I do?

A: Julie will be reaching out to agencies so employees can find a way employees can register and attend workshops on time. Responsibility will be put back to the learner. Extending deadlines for those who do not have the resources to attend will not be held against them. If you do not have the link by 5pm, the day before the class, contact Julie Miller directly. Be sure to check your junk/spam folder for the link. Don't wait until the last minute to contact us. Julie sends out those links, and may not be available right before the class starts. The registration link will be sent to Training Coordinators also. Anything we can do to assist you, please let us know.

## **Questions:**

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