CPTP Training Coordinator Webinar

August 4, 2015

- A. Introduction of CPTP new trainer: Christee Atwood
- B. Training Coordinator Outline changes
 - Newly added help on
 - Modifying Spreadsheet
 - Switch over 2012 rules to 2015 rules
- C. Webinar Summaries on CPTP Website
- D. Accountability Audit
 - · What it entails and updates
 - Start after 7/1/2016
 - Auditors will look at 3 questions
 - 1. Are people subscribed and are they subscribed to proper due dates?
 - 2. Are people completing program timely (Compare due dates to completion dates)?
 - 3. CE Qual Compare program due date to CE qual date

Note: Nothing extra Coordinators need to do for the audit

- E. Supervisors <u>must be</u> subscribed to the 2015 programs. This is not automatic. Training Coordinators must subscribe the supervisors.
- F. 2012 Group 1 Program Qual

Program completion does not appear on the transcript in the program section; it's in the qualification section now. The LEO team is looking into this.

G. LEO "HELP" and Tutorials: 2 ways to find help:

In context (when in the actual report, etc.): Menu->Help->StLA Help

From LEO Home page: Help (upper right in gray band)>select PROJECTS (in upper left) >select LSO-Learning Solutions >pick a topic

- H. ILT Course Revisions/Prebooking
 - Revised ILT Available Now
 - o Business Writing
 - Workforce Planning (replaces Workforce and Succession Planning)
 - Effective Performance Evaluation (replaces and consolidates Conducting Productive Performance Reviews, Writing Performance Expectations, Clarifying Performance Expectations)
 - Under Development Now
 - Providing Quality Service
 - Effective Presentations

- Next Up
 - o Teams Series (Teams 1, Teams 2, Teams 3)
 - o ILT courses for Master Trainer certificate
- Future
 - o Feedback is helpful through prebooking or through direct communication with CPTP

I. Professional Certificate

- Revising Courses: will result in changes to the Prof. Certificate
- Next assessment scheduled for September

J. New Courses Released

- Preparing to Train WBT
- Effective Performance Evaluation ILT

K. Master Trainer Certificate

- Designed for
 - People interested in or new to training
 - Employees who are not trainers but have training duties
- 4 Components, each with a number of courses
 - o Design 2 WBT, 1 ILT
 - o Delivery 6 WBT, 2 ILT
 - Capstone 1 ILT
 - Assessment Written and Performance Assessment
- Will be available by end of October.