



Monthly Training

Coordinator Support Call

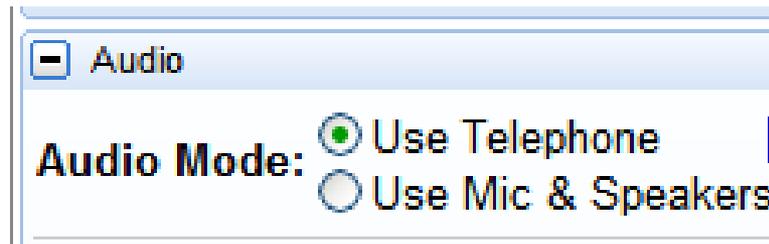
Department of State Civil Service

TWD Division

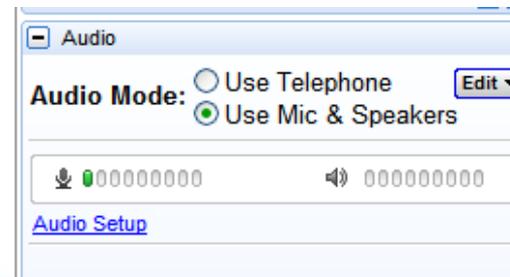
Housekeeping

All lines are muted at this time.

- Using telephone? Enable telephone and enter your access code and pin when requested.

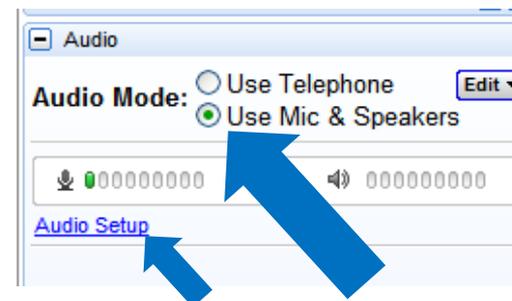


- Using mic and speakers? Check your audio levels on screen.



User Call Tips

- Those of you using the microphone and speakers option for audio, check the audio levels to ensure you can be heard.
- Click Audio Setup to make changes.



User Call Tips

- Raise your hand using the hand icon when you would like to speak.
- We will un-mute your line.



Overview

- Updates
- Course Offerings Updates
- Questions



Updates

- PSH 2014
- Professional Certificate
- Catalogue Feedback
- Prebooking
- Agency-specific class dates
- Webinar cleanup



Featured Course

- Adapting to Change WBT



The screenshot shows a video player window titled "CPTP_Dealing_with_Change_WBT". The player has a dark background with the title "Adapting to Change" in large white text. Below the title is the CPTP logo, which consists of the letters "CPTP" in a stylized font with a blue swoosh. To the right of the logo, the text reads: "This course is brought to you by: Comprehensive Public Training Program (CPTP)" and "Administered by Louisiana State Civil Service". The player interface includes a top bar with "Closed Captioning", "Help", and "Exit" options, and a bottom bar with a volume icon, a play button, a progress bar, a refresh icon, and "PREV" and "NEXT" navigation buttons.



Questions

Contact CPTP if you have any questions:

CPTPLSO.Coordinator@la.gov
225-342-8539

Check out the LSO project site for FAQ and copies of this presentation:

http://www.civilservice.louisiana.gov/Divisions/Training/CurrentProjects/LSO_Forum.aspx



Conclusion

Thank you!

Contact CPTP if you have any questions:

CPTPLSO.Coordinator@la.gov

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225-342-8539



http://www.civilservice.louisiana.gov/Divisions/Training/CurrentProjects/LSO_Forum.aspx

Questions

Questions

Show Answered Questions

X	Question
	ARe you planning on having any Sup
	Group 1 Capstone Workshops in New Orleans?
	We've had a lot of employees have concerns with the annual required training with the 12/31/9999 end date, to them that means their score doesn't expire.
	Rosanna, let them know we need to have more classes if anyone is interested to let me know.
	thanks!
	Are we doing anything for these people who did not do their 2013 Ethics?
	How soon could we expect to see Supervisory Group 2 and 3 courses to be converted to web-based?
	How close are we in getting a course...Violence in the Workplace?



Answers

- The 12/31/9999 date refers to a qualification which does not expire. But, notice that the quals for courses such as Ethics or Preventing Sexual Harassment are limited by year, ie PSH 2013. This means that the user must take the course associated with each year.
- CPTP unfortunately cannot help people who did not complete their Ethics Training requirements. We recommend contacting the Ethics Board directly.
- While we do not plan on entirely replacing Group 2 and Group 3 courses with web-based training, we are working on updated requirements that take advantage of both web-based and live-instruction formats. These new courses/requirements are under development, and will be announced at the appropriate time.

