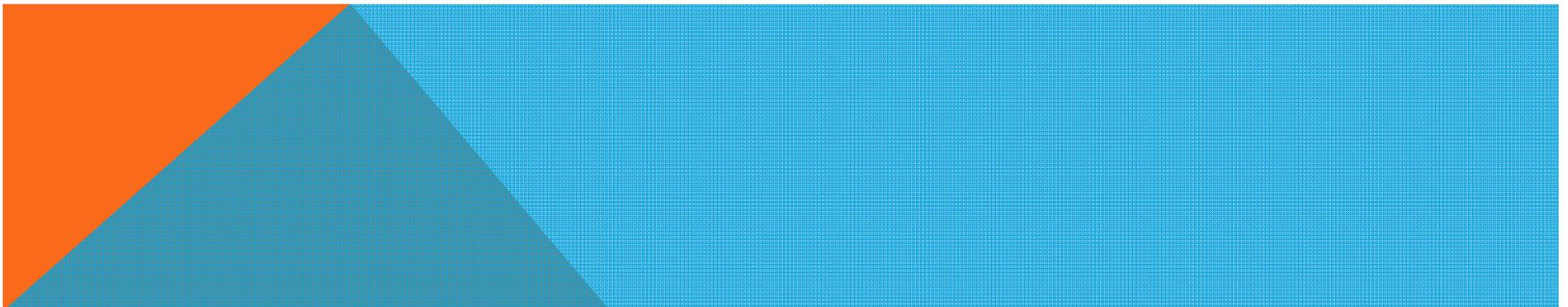


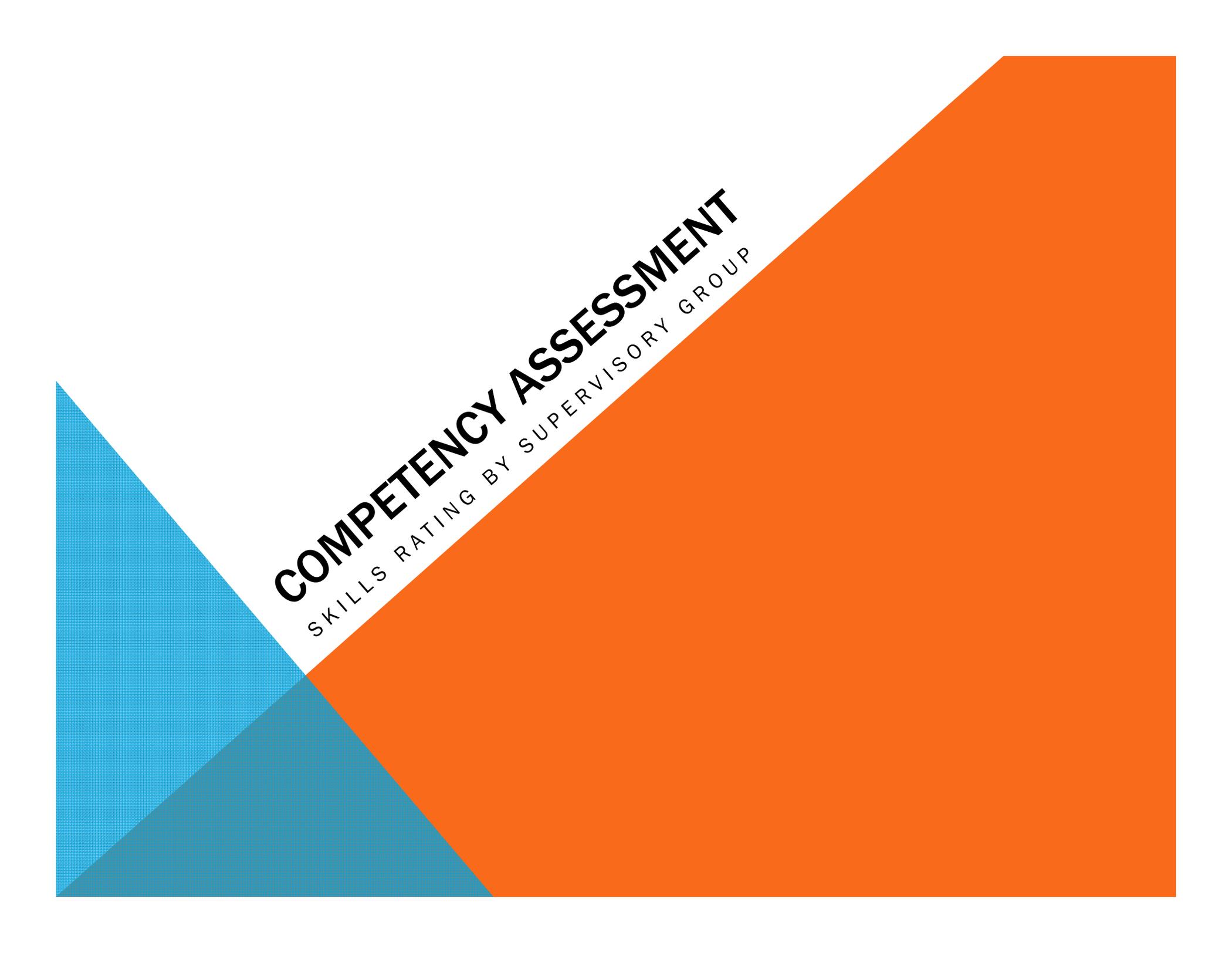
CPTP NEEDS ASSESSMENT

FINAL SURVEY RESULTS

CPTP NEEDS ASSESSMENT PARTICIPATION

Supervisory Group	Total People	Responses	% of Total
Supervisory Group 1	7645	3279	43%
Supervisory Group 2	1897	1155	61%
Supervisory Group 3	404	279	69%
TOTAL	9946	4713	47%



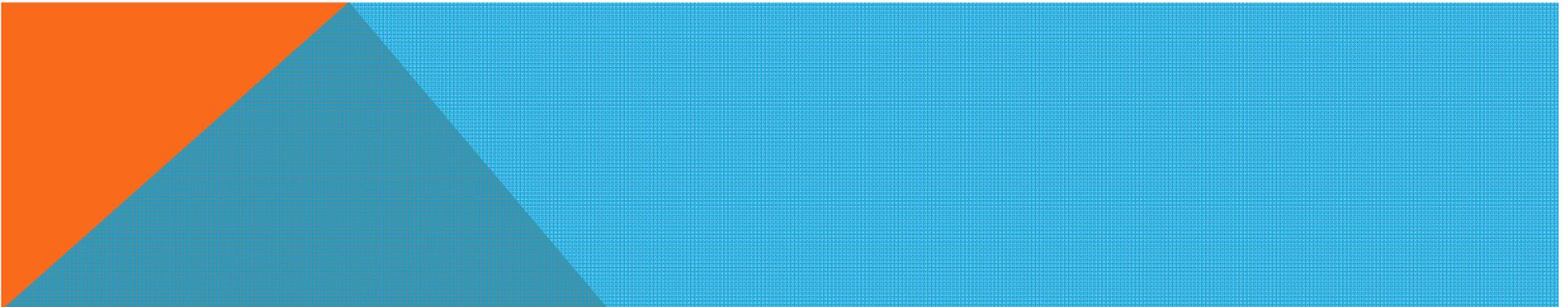


COMPETENCY ASSESSMENT

SKILLS RATING BY SUPERVISORY GROUP

RESULTS OVERVIEW

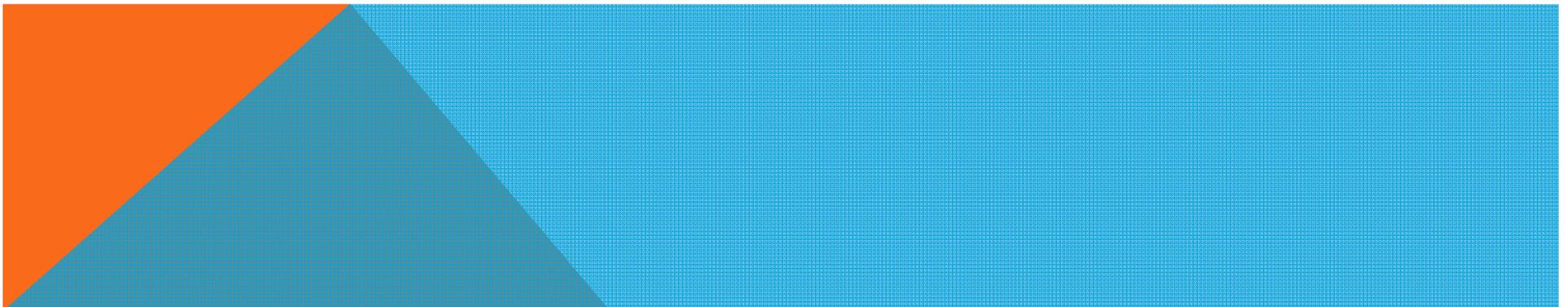
- All supervisory groups shared the same top 10 competencies
- Priority of top 10 competencies differed between supervisory groups
- Only 1 – 2 skills different between each supervisory group
- All supervisory groups primarily rated the same skills as their strongest
- All supervisory groups primarily rated the same skills as their weakest



ALL SUPERVISORY GROUPS

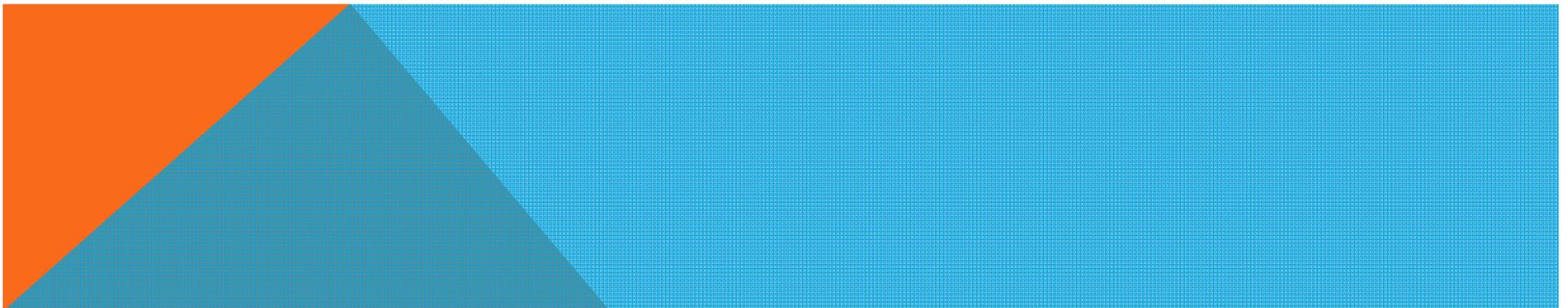
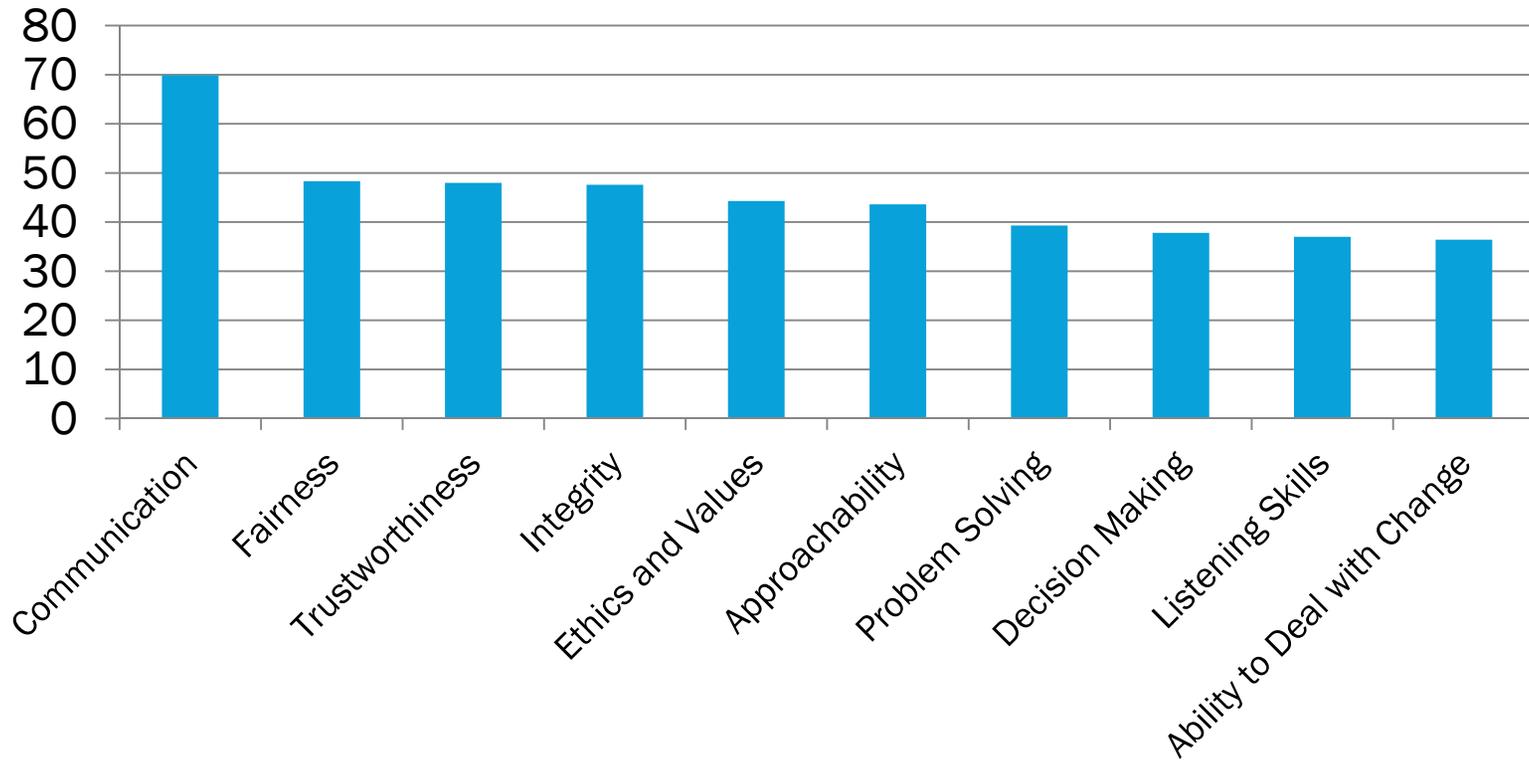
TOP 20 COMPETENCIES

- Communication
- Integrity
- Trustworthiness
- Ethics and Values
- Listening Skills
- Decision Making
- Problem Solving
- Fairness
- Prioritizing
- Ability to Deal with Change
- Time Management
- Composure
- Organized
- Directing Others
- Approachability
- Conflict Management
- Motivating Others
- Building Effective Teams
- Command Skills
- Patience



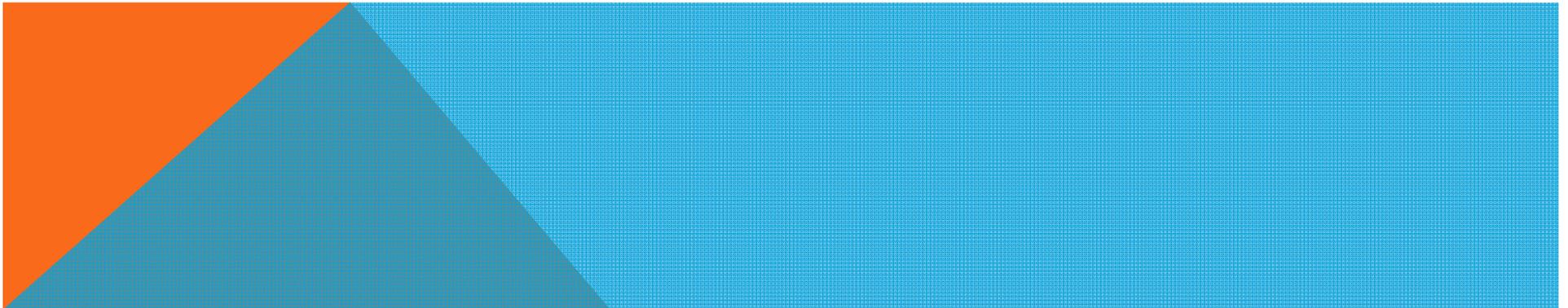
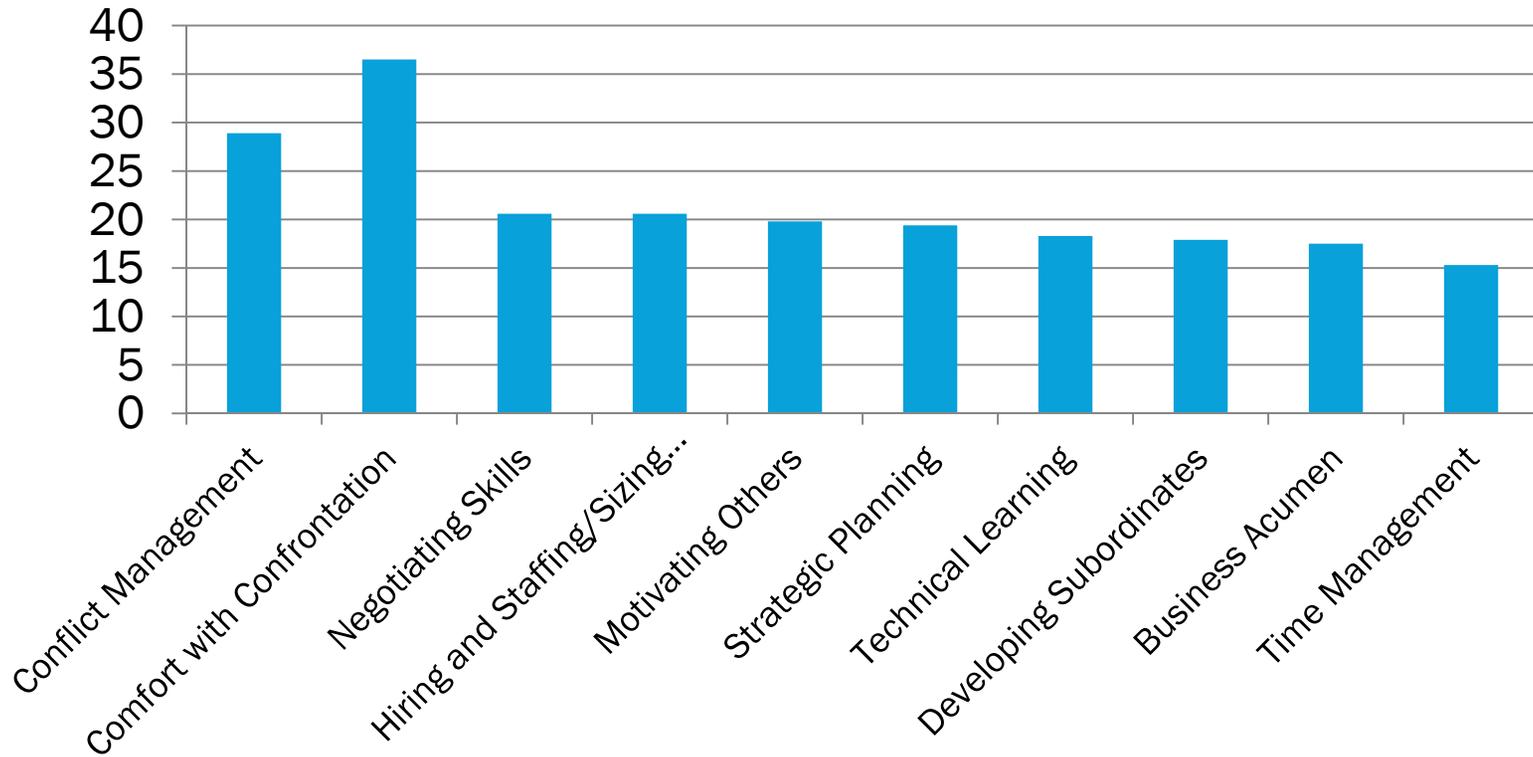
ALL SUPERVISORY GROUPS

TOP 10 STRENGTHS



ALL SUPERVISORY GROUPS

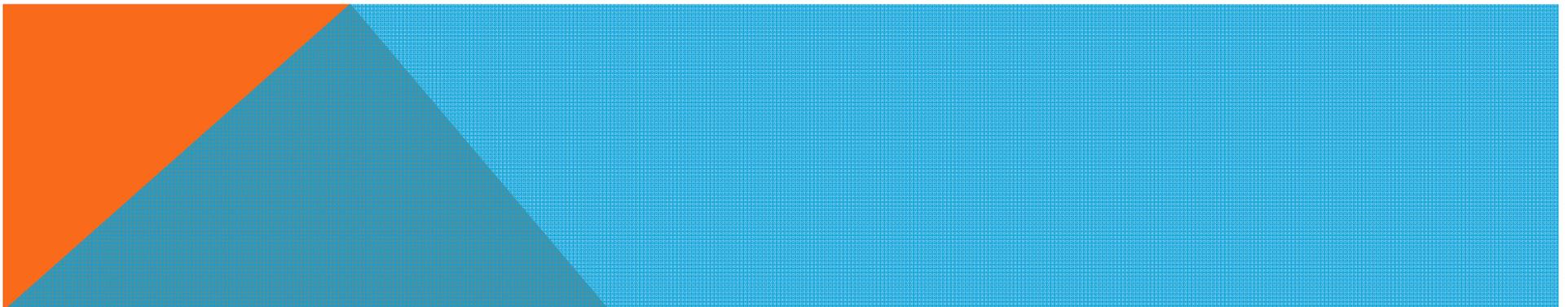
TOP 10 WEAKNESSES



SUPERVISORY GROUP 1

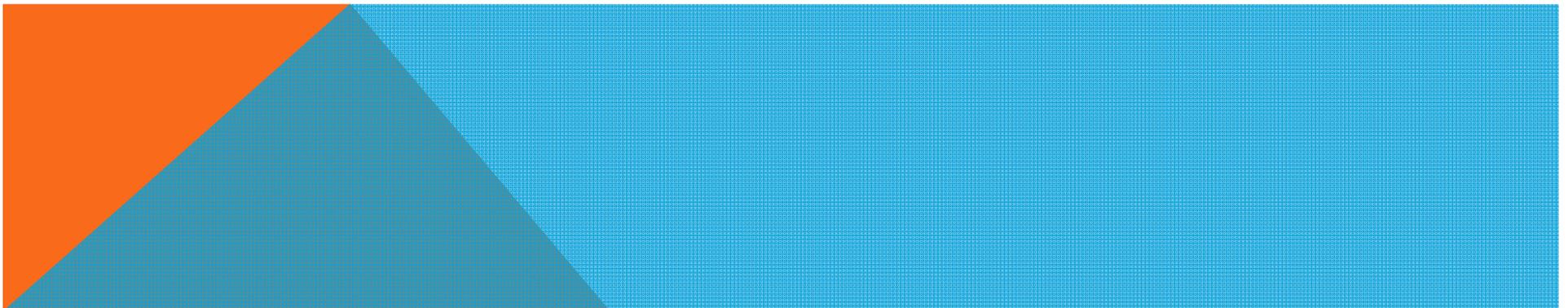
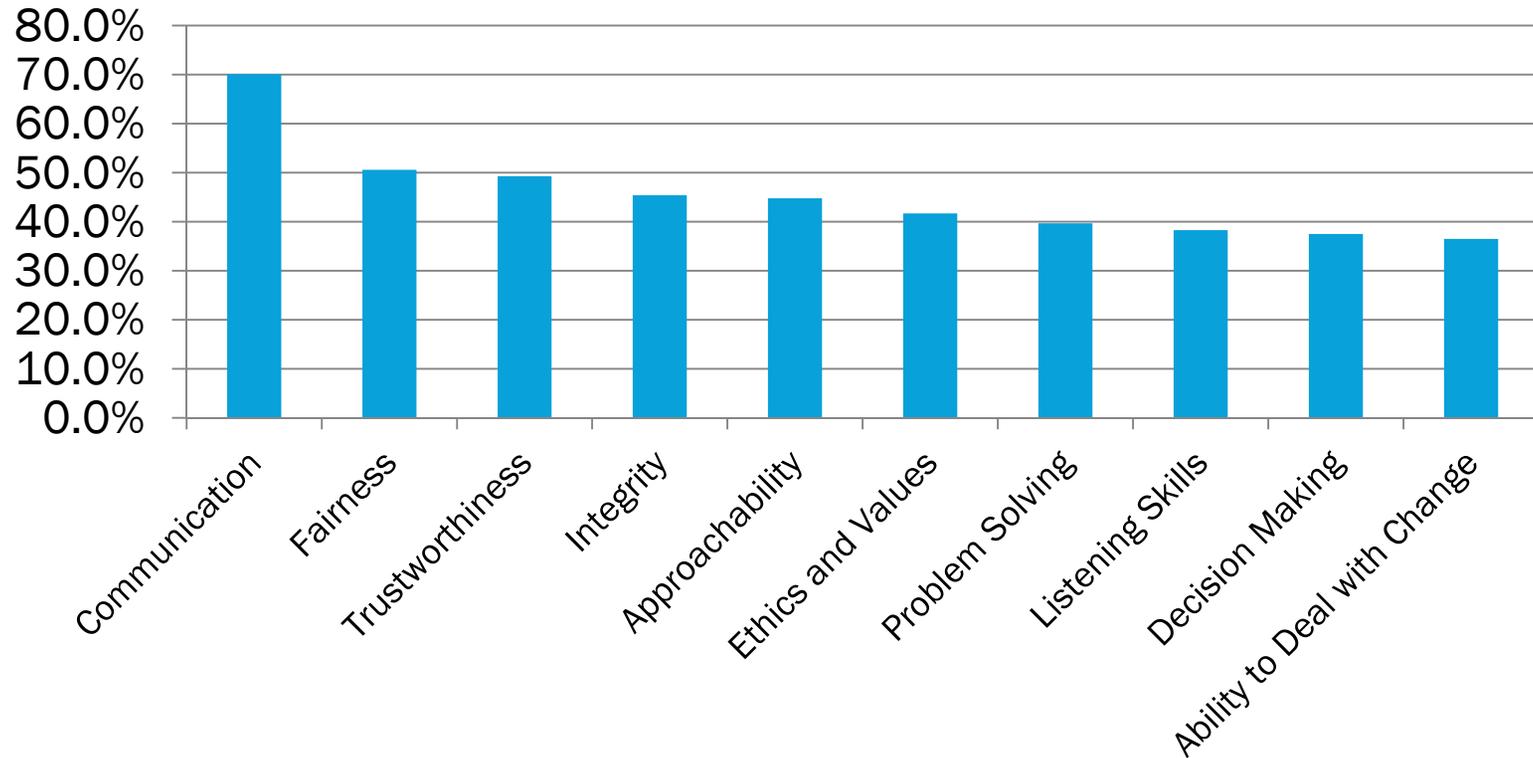
TOP 20 COMPETENCIES

- Communication
- Trustworthiness
- Integrity
- Ethics and Values
- Listening Skills
- Decision Making
- Fairness
- Problem Solving
- Prioritizing
- Ability to Deal with Change
- Time Management
- Composure
- Organized
- Approachability
- Directing Others
- Conflict Management
- Patience
- Motivating Others
- Command Skills
- Comfort with Confrontation



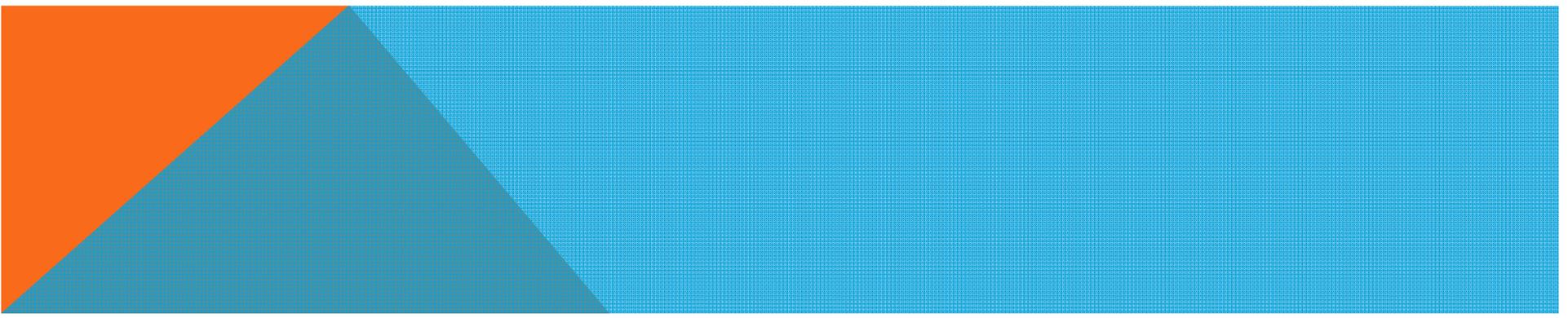
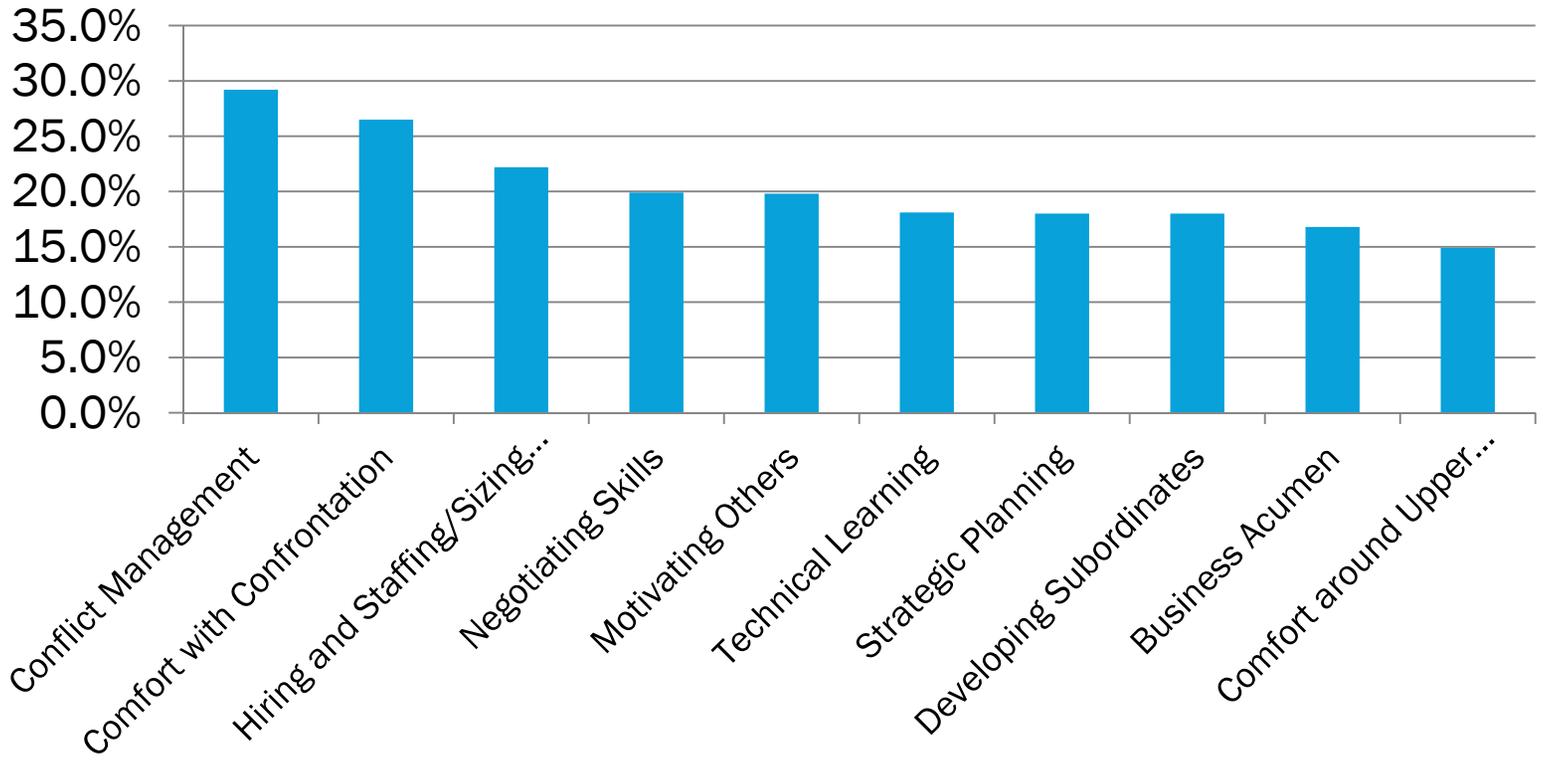
SUPERVISORY GROUP 1

10 STRONGEST SKILLS



SUPERVISORY GROUP 1

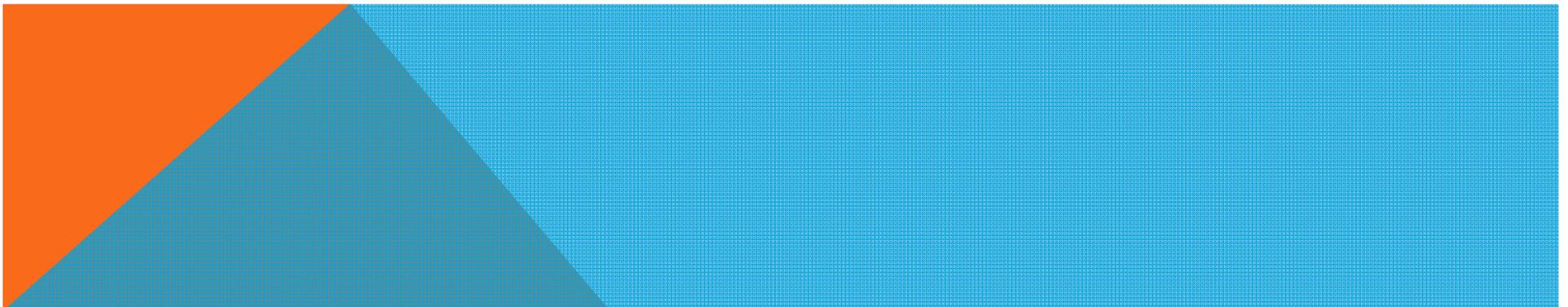
10 WEAKEST SKILLS



SUPERVISORY GROUP 2

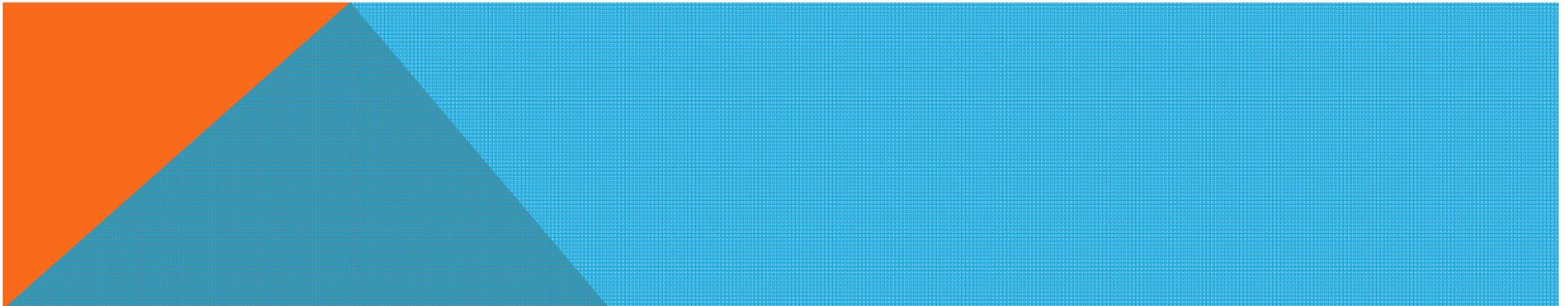
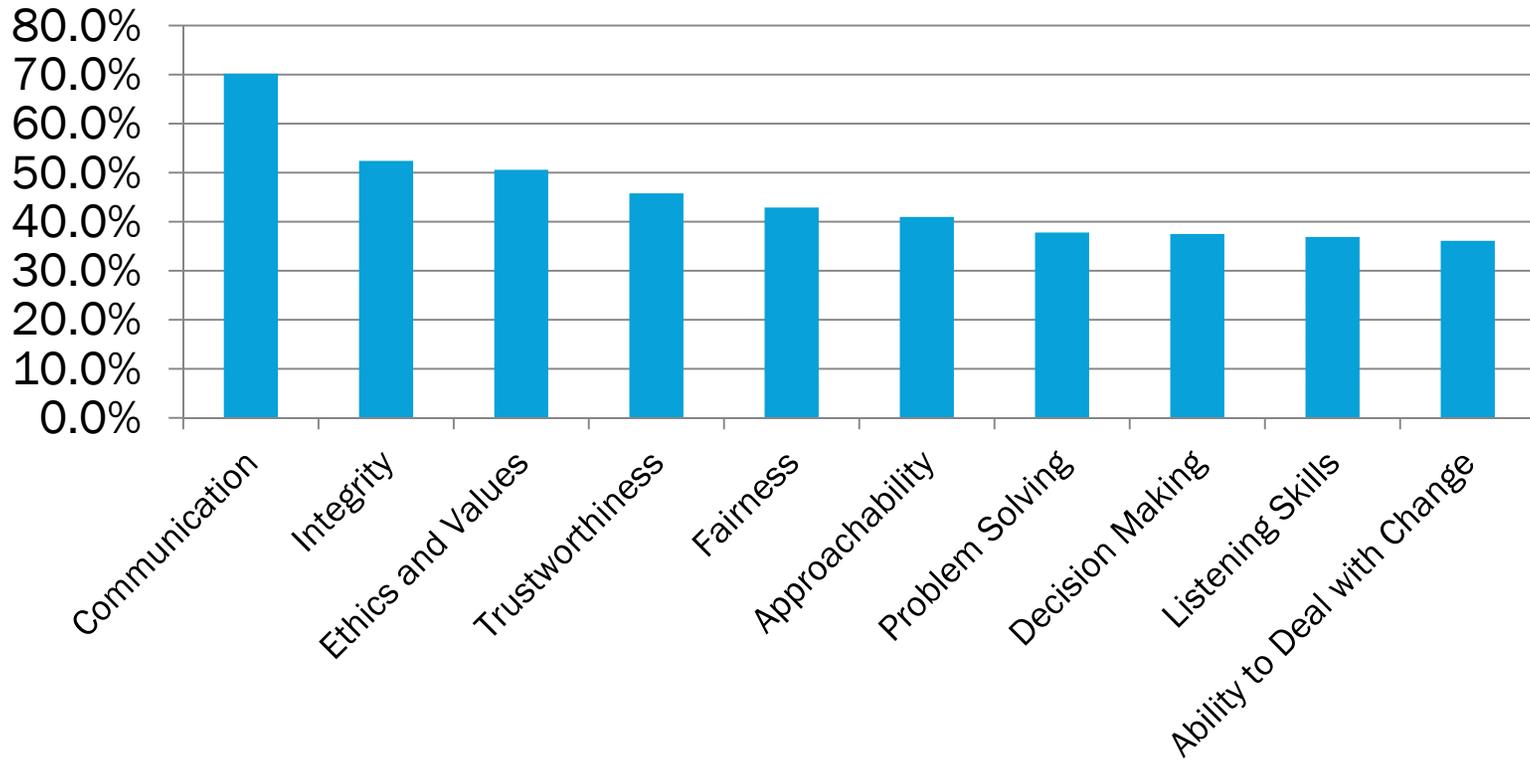
TOP 20 COMPETENCIES

- Communication
- Integrity
- Trustworthiness
- Ethics and Values
- Decision Making
- Listening Skills
- Problem Solving
- Prioritizing
- Ability to Deal with Change
- Fairness
- Time Management
- Organized
- Composure
- Directing Others
- Conflict Management
- Motivating Others
- Building Effective Teams
- Approachability
- **Developing Subordinates**
- Command Skills



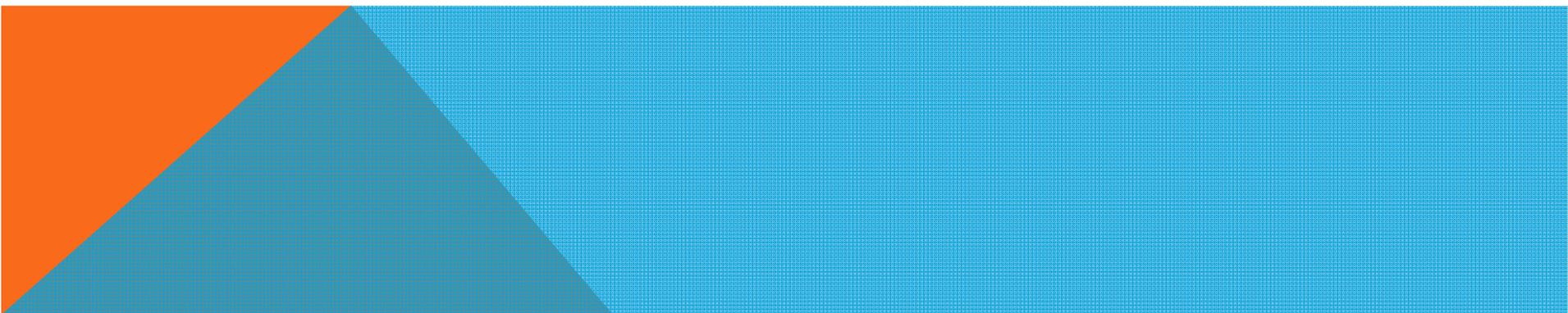
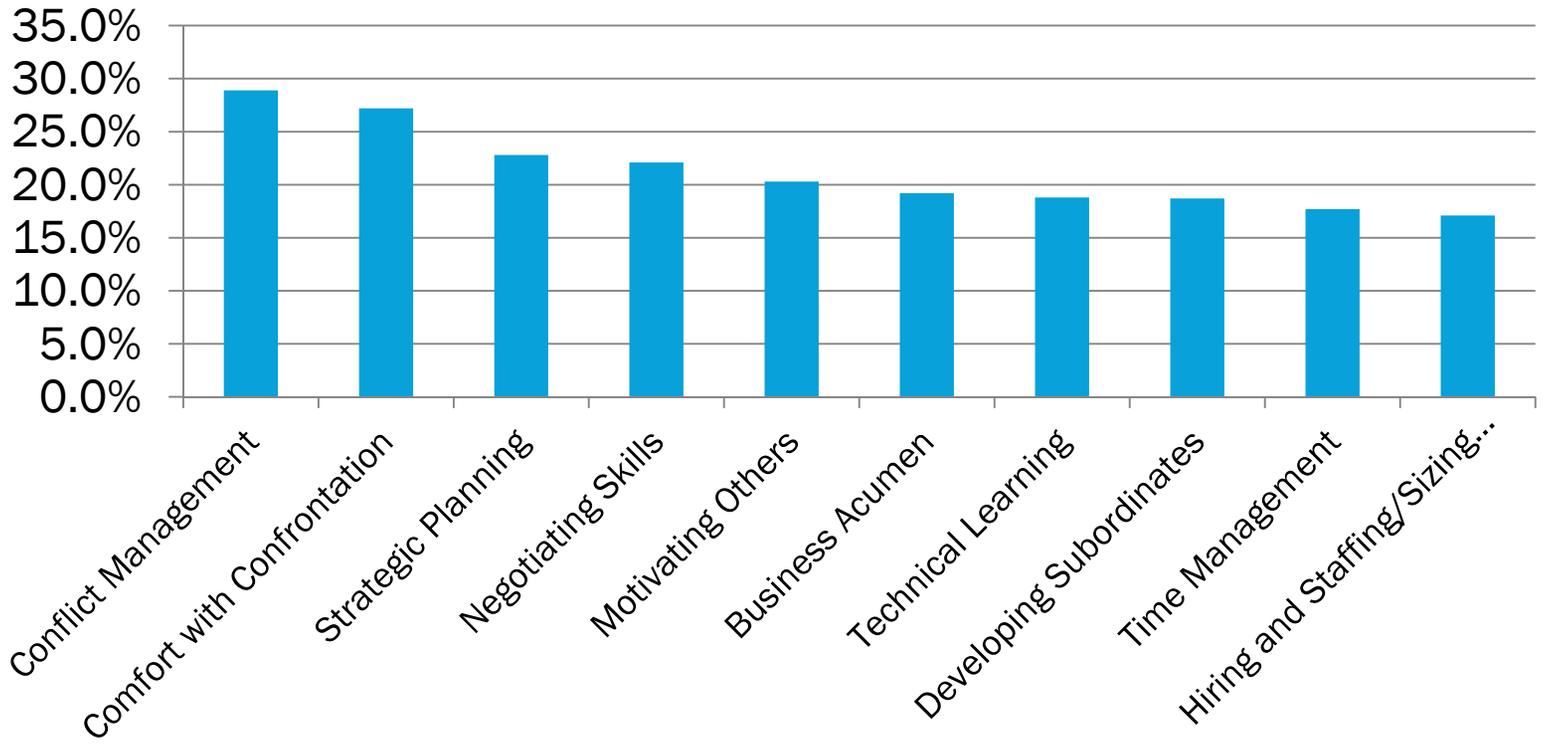
SUPERVISORY GROUP 2

10 STRONGEST SKILLS



SUPERVISORY GROUP 2

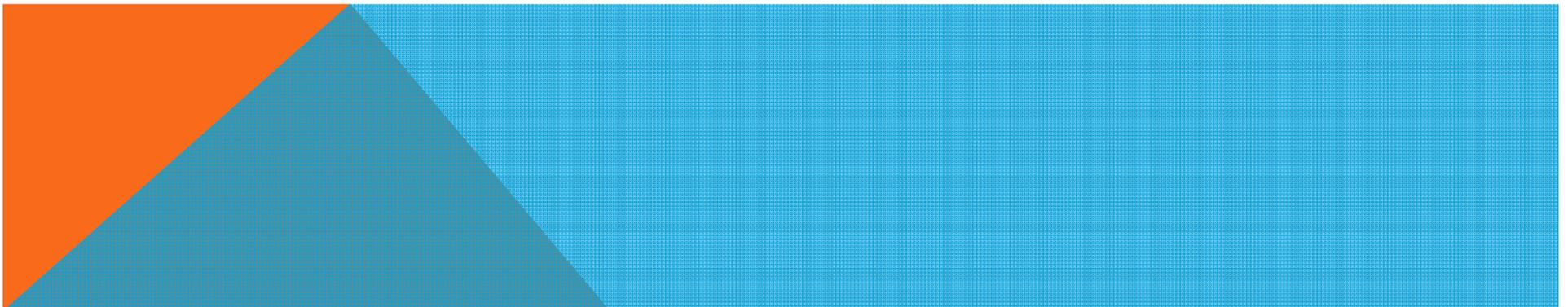
10 WEAKEST SKILLS



SUPERVISORY GROUP 3

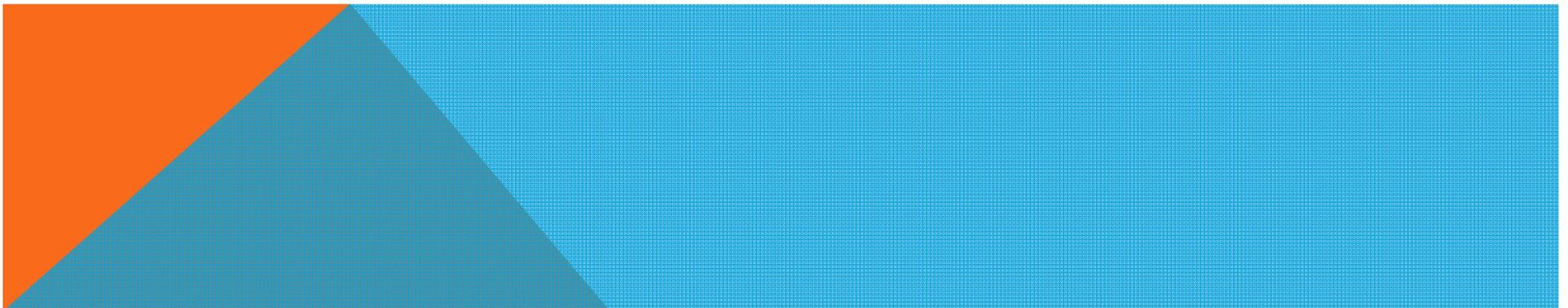
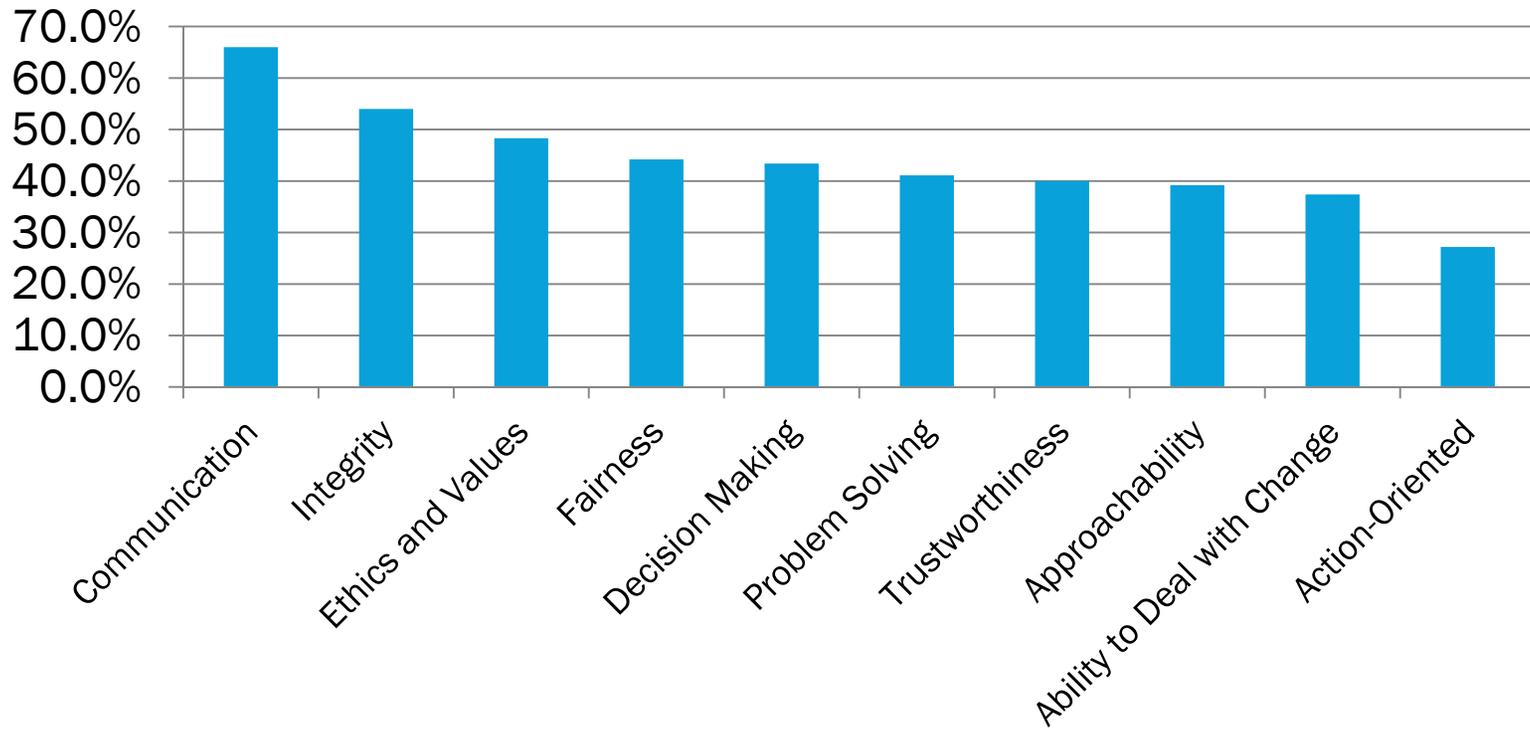
TOP 20 COMPETENCIES

- Communication
- Integrity
- Trustworthiness
- Ethics and Values
- Decision Making
- Listening Skills
- Problem Solving
- Prioritizing
- Fairness
- Ability to Deal with Change
- Composure
- Building Effective Teams
- Directing Others
- Organized
- Time Management
- Motivating Others
- Conflict Management
- Command Skills
- Comfort around Upper Management
- Delegation



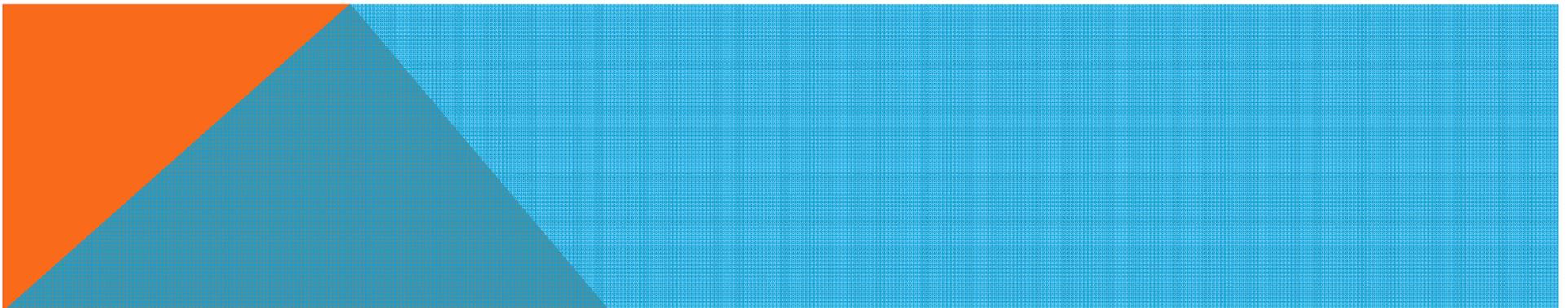
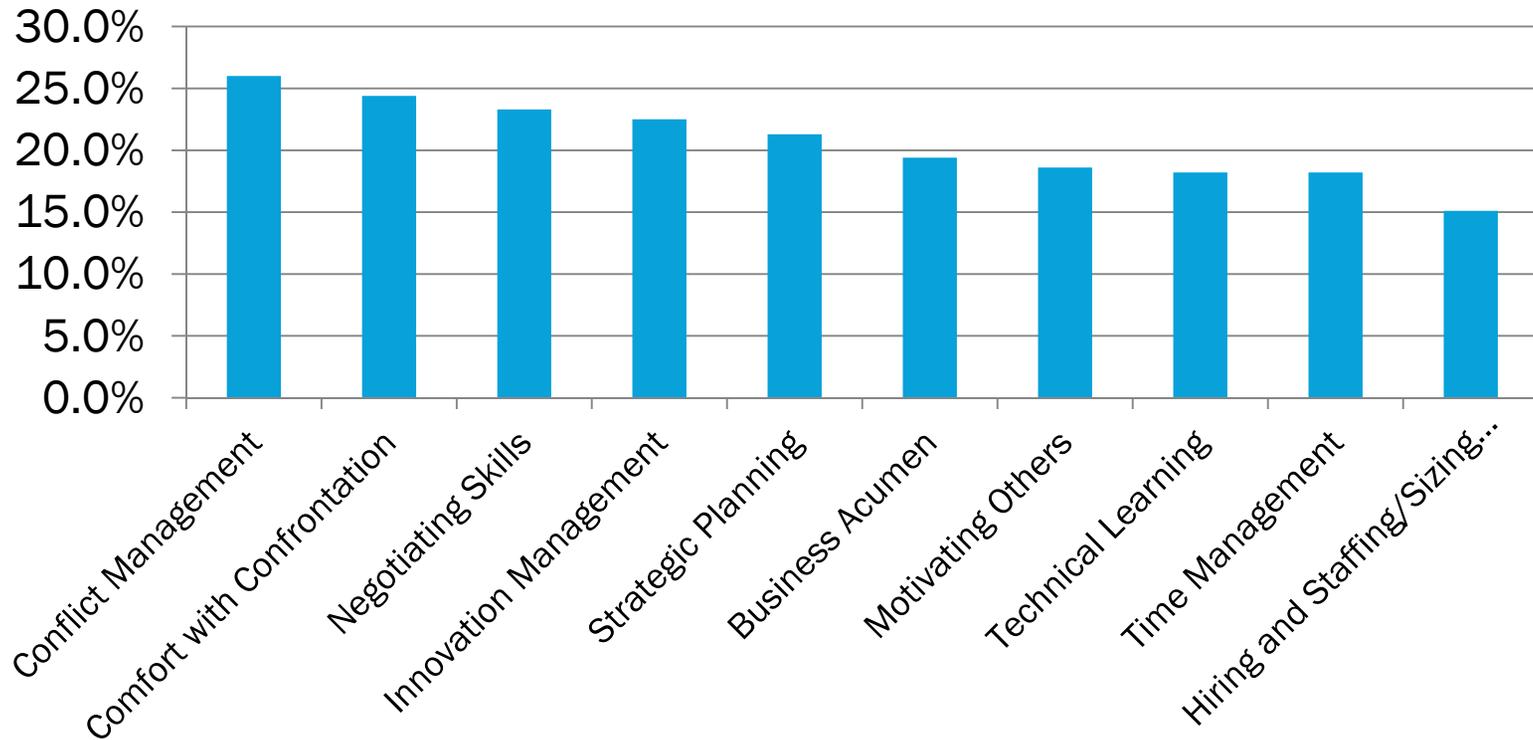
SUPERVISORY GROUP 3

10 STRONGEST SKILLS



SUPERVISORY GROUP 3

10 WEAKEST SKILLS

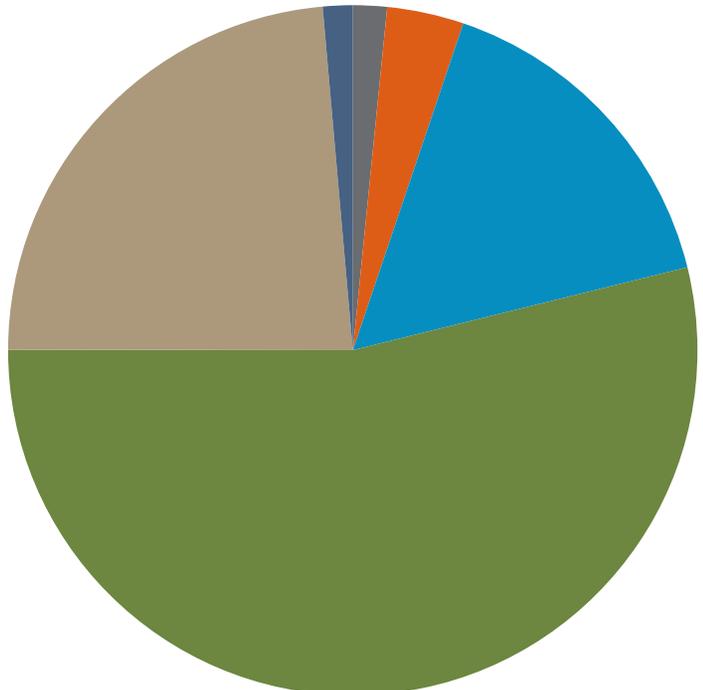




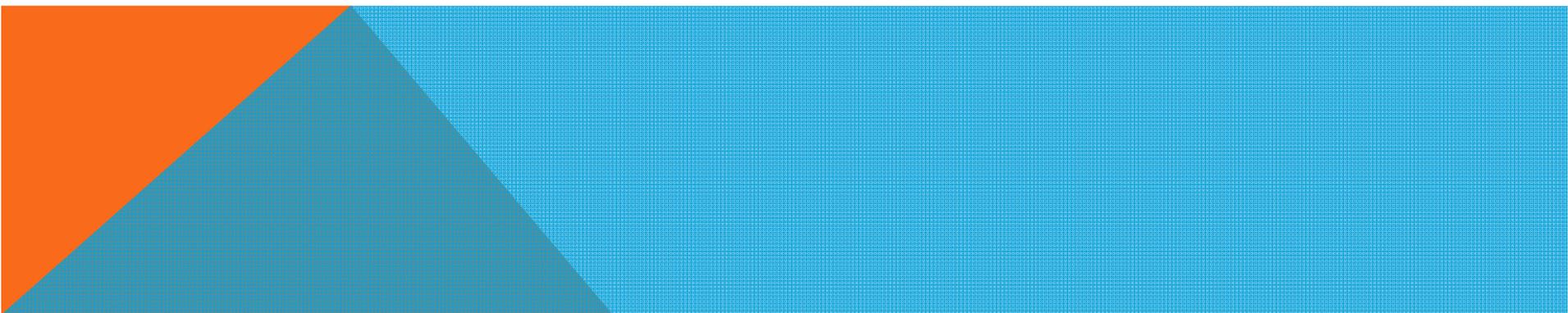
CPTP SERVICES ASSESSMENT

OVERALL CPTP SATISFACTION RATINGS

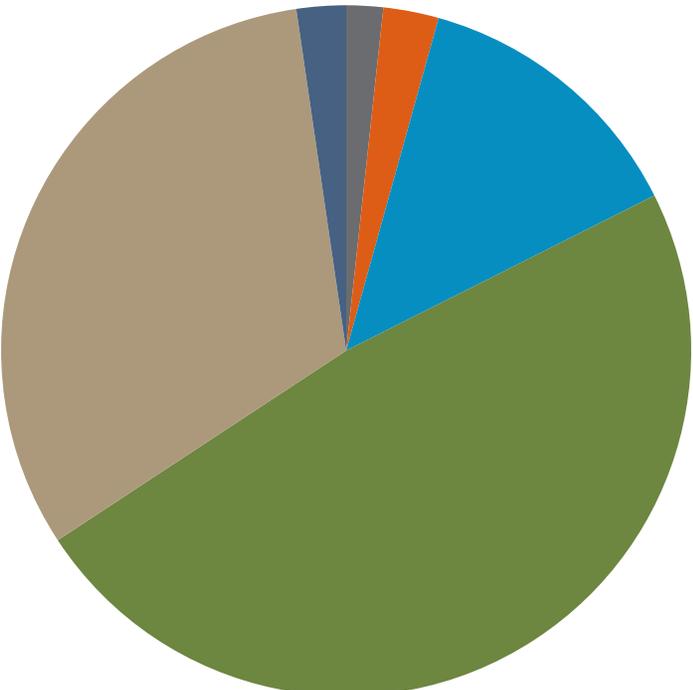
CPTP OFFERS THE COURSES I NEED TO IMPROVE MY SUPERVISORY AND LEADERSHIP SKILLS



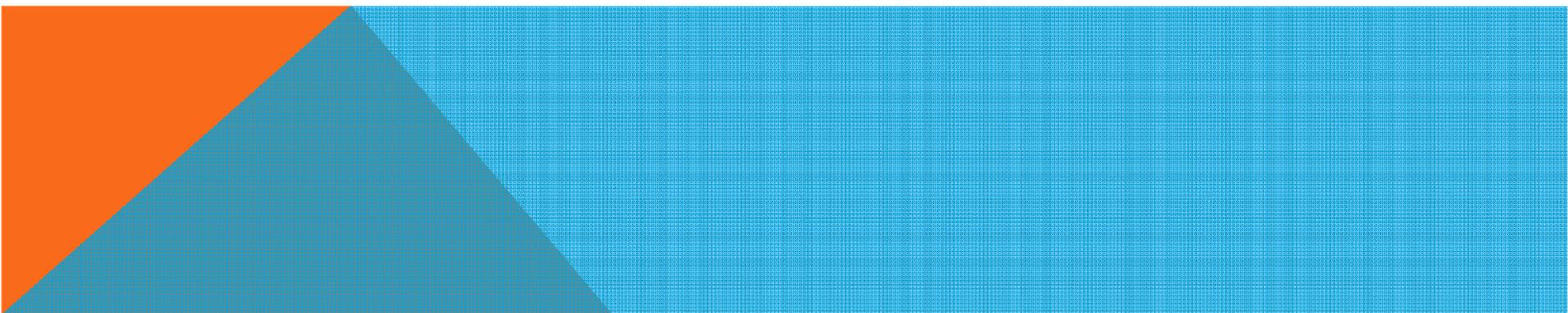
- Strongly Disagree
- Disagree
- Neutral
- Agree
- Strongly Agree
- N/A



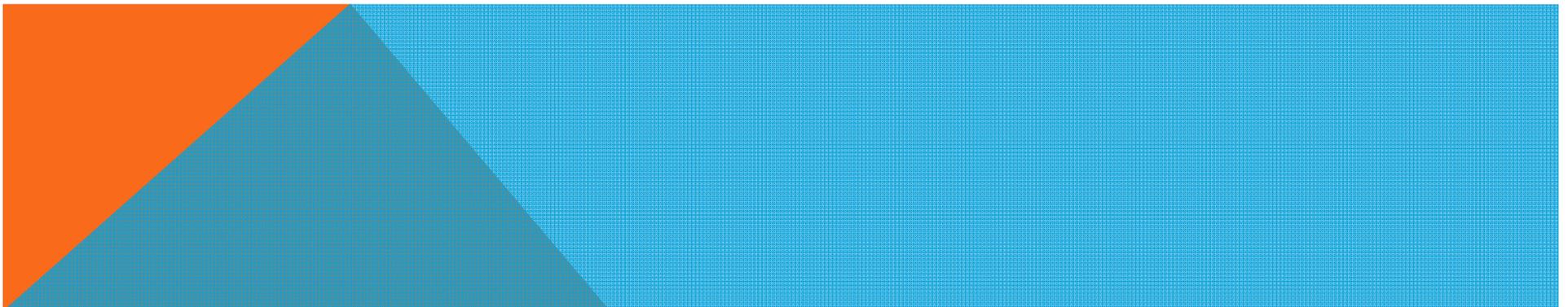
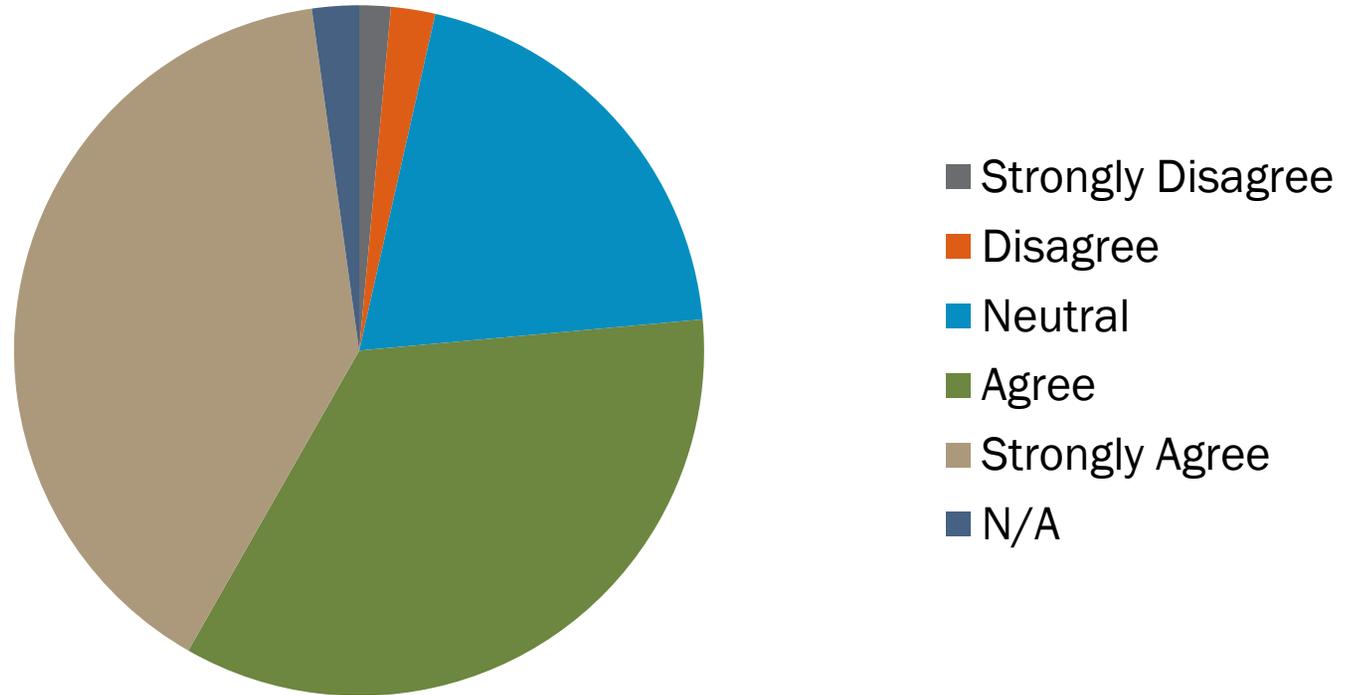
CPTP COURSES PROVIDE ME WITH RELEVANT INFORMATION



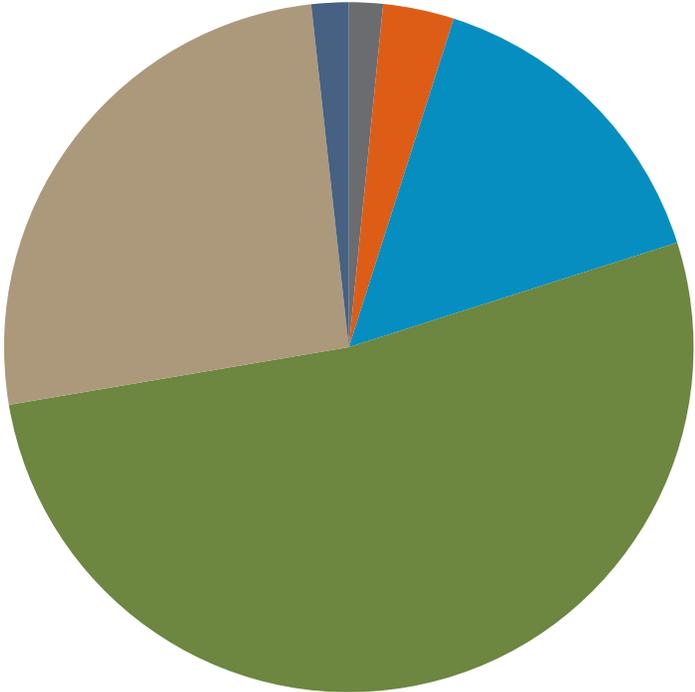
- Strongly Disagree
- Disagree
- Neutral
- Agree
- Strongly Agree
- N/A



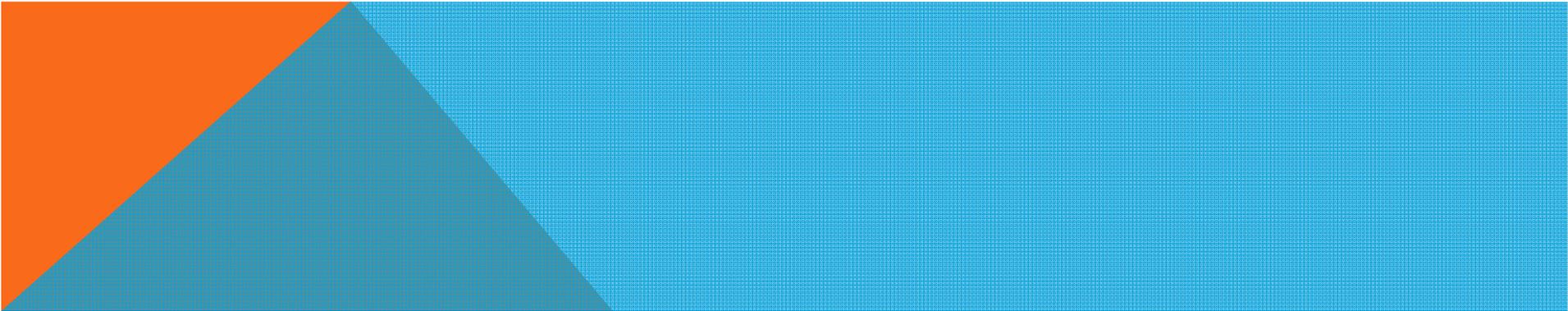
CPTP INSTRUCTORS ARE ENGAGING AND INFORMATIVE



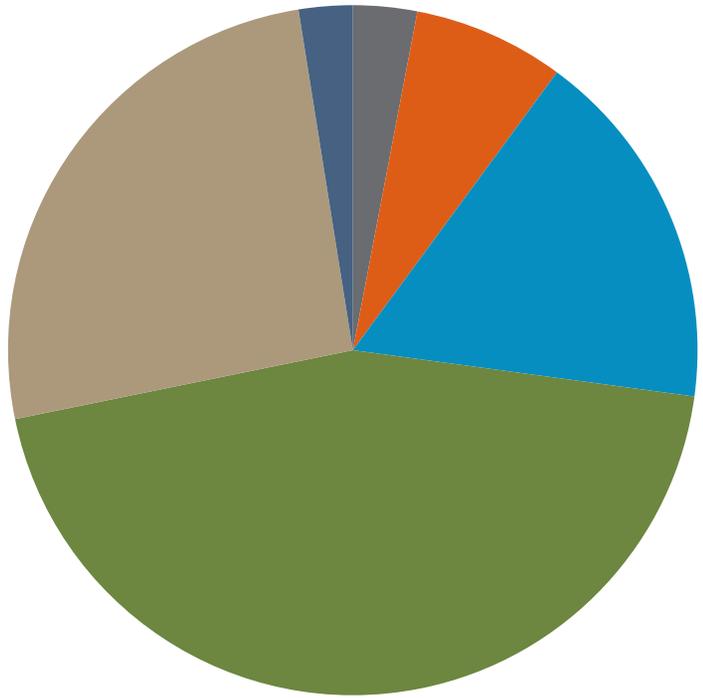
I AM ABLE TO APPLY THE KNOWLEDGE I LEARN IN CPTP CLASSES WITHIN MY JOB



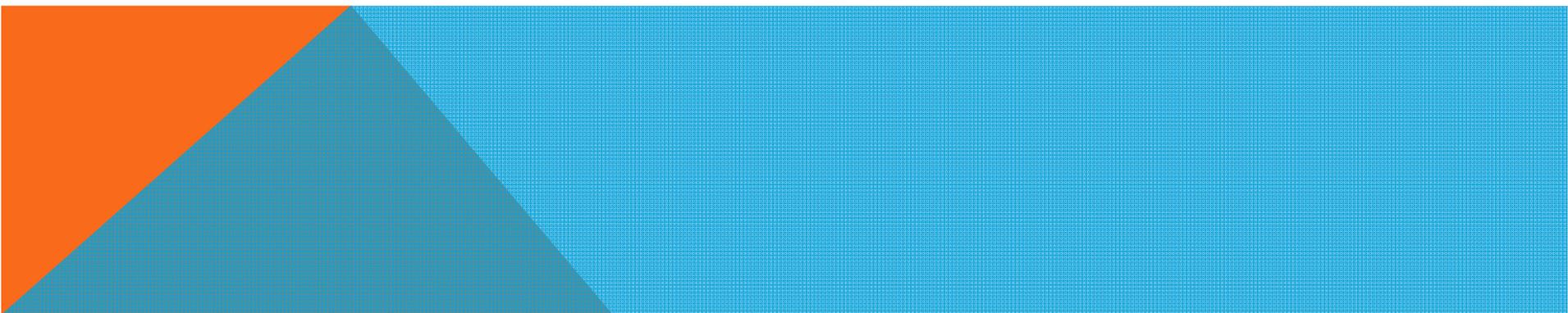
- Strongly Disagree
- Disagree
- Neutral
- Agree
- Strongly Agree
- N/A



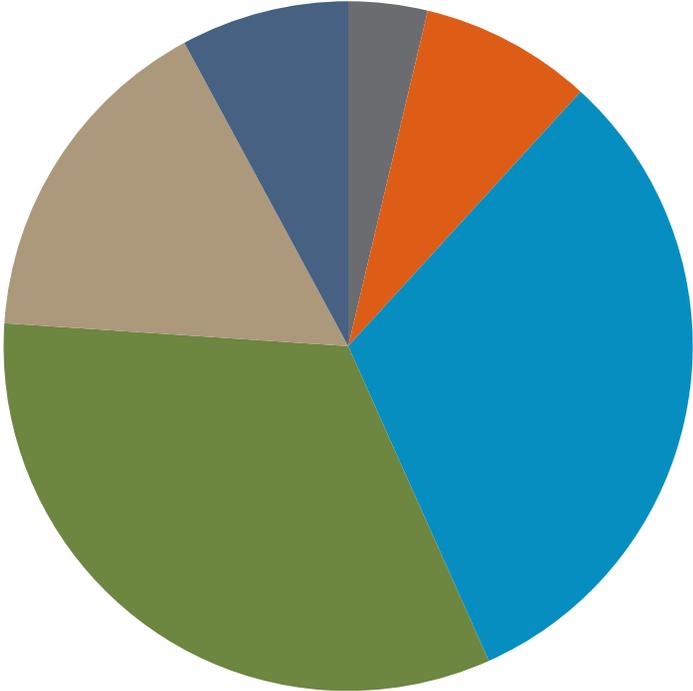
I AM ABLE TO FIND AND REGISTER FOR CPTP CLASSES IN MY AREA



- Strongly Disagree
- Disagree
- Neutral
- Agree
- Strongly Agree
- N/A



A CPTP CERTIFICATE PROGRAM HELPED ME IMPROVE MY CAREER



- Strongly Disagree
- Disagree
- Neutral
- Agree
- Strongly Agree
- N/A

